

NOTICE-AND-TAKEDOWN PROCEDURE PICOO

1. Introduction

Infinite Play B.V. (hereinafter: we or us) attaches great importance to the protection of intellectual property rights and other rights of third parties. Do you believe that user-generated content available via our products or services (hereinafter: UGC) infringes your rights or is otherwise unlawful? If so, you can report this to us using the procedure below. This procedure has been drawn up in accordance with the EU Digital Services Act (Regulation (EU) 2022/2065) and the United States Digital Millennium Copyright Act (17 U.S.C. Section 512) (DMCA).

2. Submitting a report

To ensure that we are able to process your report as efficiently and quickly as possible, please provide the following information:

- Your full name and email address, for the purpose of contacting you;
- A clear explanation of why you consider the UGC in question to be unlawful or infringing, preferably with a reference to the applicable law or the rights that you believe have been infringed;
- Sufficient information to enable the relevant UGC to be located, such as (where available) a link (URL), the name or title of the content, or other identifying features;
- Does this involve a potential copyright infringement? If so, please provide a description of the copyright-protected work which you believe has been infringed;
- A statement confirming that you are genuinely convinced that the use of the material is not authorised by the copyright holder, their representative or the law;
- A statement confirming that the information in your notification is accurate and that you are authorised to act on behalf of the rights holder. For DMCA notices, this statement is made under oath (on penalty of perjury) – this is required by law for this type of notice;
- Your name and signature (either physical or electronic), or those of the person authorised to act on behalf of the rights holder.

3. Where can you submit your report?

You can submit your report by email to: info@picoo.nl.

4. Handling of the report

Once we have received your report, we will send you a confirmation of receipt as soon as possible. We will then assess whether the report is complete and whether the content in question is indeed unlawful or if it infringes the rights of third parties. If any information is

missing, we will contact you. If our review reveals that the content infringes the rights of third parties, we will remove it or make it inaccessible. We will, of course, keep you informed of our decision and let you know about your options for appealing.

5. Notice to the owner

If we remove or restrict access to UGC following a report, we will, of course, notify the owner of the UGC. We will also explain why we have taken this step and what options are available for submitting an objection. The owner of the UGC may submit a reasoned objection to us within 14 days of receiving our notification, explaining why they believe the UGC is not unlawful. We will inform you if we receive a counter-notice. If you do not inform us within 10 working days that you have initiated legal proceedings, we may make the UGC available again.

6. Repeated reports

We take every report seriously. At the same time, we also reserve the right to stop processing reports if it becomes apparent that the reporting mechanism is being abused.

7. Liability

We endeavour to handle reports with the utmost care. However, we accept no liability for decisions taken in the course of this procedure, unless there is evidence of wilful misconduct or gross negligence on our part.

8. Contact

Do you have any questions about this procedure? Please feel free to get in touch using the contact details on www.picoo.nl under the 'Contact' heading.